UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported) April 25, 2019

BENEFITFOCUS, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation)

001-36061 (Commission File Number) 46-2346314 (IRS Employer Identification No.)

100 Benefitfocus Way, Charleston, South Carolina 29492 (Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code (843) 849-7476

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this Chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this Chapter).

Emerging Growth Company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02. Results of Operations and Financial Condition.

On May 1, 2019, Benefitfocus, Inc. (the "Company") issued a press release announcing its operating results for the quarter ended March 31, 2019. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein in its entirety by reference.

The information in this Item 2.02 (including Exhibit 99.1) shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act, except as expressly set forth by specific reference in such a filing.

Item 5.02. Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers.

(b), (c) On April 25, 2019, Jonathon E. Dussault notified the Company that he is resigning as Chief Financial Officer effective no later than August 31, 2019. His resignation is not related to any disagreement with the Company on any matter relating to the Company's operations, policies or practices, but rather is due to personal reasons.

On April 29, 2019, Lou Anne Gilmore was appointed interim Chief Financial Officer of the Company to serve as its principal financial and accounting officer effective June 1, 2019. The Company intends to promptly launch a search for a permanent Chief Financial Officer. Ms. Gilmore has over 35 years of experience in providing complex technology and services solutions to the financial and health care industries. She has been the Company's Vice President of Corporate Development since January 2018. From May 2011 to April 2016, Ms. Gilmore was Vice President of Development at Lumeris, Inc. Prior to that, beginning in June 1996, Ms. Gilmore held various financial positions at CSC (now DXC Technology Company (NYSE: DXC)), including most recently as Chief Financial Officer of CSC's Business Solution and Services Unit. Ms. Gilmore holds a Bachelor of Business Administration in accounting from the University of Texas and is a Certified Public Accountant.

Ms. Gilmore, age 62, has no familial relationships with any executive officer or director of the Company. Other than her employment by the Company, there have been no transactions in which the Company has participated and in which Ms. Gilmore had a direct or indirect material interest that would be required to be disclosed under Item 404(a) of Regulation S-K.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits
<u>Exhibit No.</u> <u>Description</u>
99.1 <u>Press release dated May 1, 2019</u>

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

BENEFITFOCUS, INC.

/s/ Jonathon E. Dussault

Jonathon E. Dussault Chief Financial Officer

Date: May 1, 2019

Investor Relations: Michael Bauer 843-284-1052 ext. 6654 <u>michael.bauer@benefitfocus.com</u>

Total revenue of \$68.3 million grew 10% year-over-year

Charleston, S.C. – May 1, 2019 – <u>Benefitfocus, Inc.</u> (NASDAQ: BNFT), a leading cloud-based benefits management platform and services provider, today announced its first quarter 2019 financial results. Highlights from the quarter include:

- Net benefit eligible lives grew to 15.5 million at the end of the first quarter, up from 13.3 million at the end of the prior quarter and 11.8 million at the end of the prior year period.
- BenefitsPlace[™] expanded to include personal property insurance products to complement the company's health, wealth and lifestyle categories, premiering the benefits industry's first integrated personal auto and renters' insurance offerings.
- BenefitsPlace welcomed 9 new suppliers, including MassMutual and three major personal auto insurers: MetLife Auto & Home, Liberty Mutual and Bristol West Insurance, a member of the Farmers Insurance Group of Companies.
- Our One Place user conference had the largest attendance to date, growing 40% from last year's event.
- BenefitSAIGE[™] launched, a Superior Artificial Intelligence Guidance Engine that is fully deployed across our platform.

"Benefitfocus delivered strong first quarter results, which marks our sixth consecutive quarter of meeting or exceeding our expectations," said Ray August, President and Chief Executive Officer of Benefitfocus. "Our selling season is off to a solid start and we are well positioned to accelerate growth in the second half of 2019."

August added, "We are making meaningful progress towards achieving our vision of being the essential benefits platform that connects buyers and sellers. Our strategy is resonating, our market position is strengthening and our ecosystem is flourishing."

First Quarter 2019 Financial Highlights

Revenue

- Total revenue was \$68.3 million, an increase of 10% compared to the first quarter of 2018.
- Software services revenue was \$53.0 million, an increase of 10% compared to the first quarter of 2018.
- Professional services revenue was \$15.3 million, an increase of 8% compared to the first quarter of 2018.

Net Loss

• GAAP net loss was (\$14.2) million, compared to (\$13.8) million in the first quarter of 2018. GAAP net loss per share was (\$0.44), based on 32.1 million basic and diluted weighted average common shares outstanding, compared to (\$0.44) for the first quarter of 2018, based on 31.3 million basic and diluted weighted average common shares outstanding.

Non-GAAP Net Loss and Adjusted EBITDA

- Non-GAAP net loss was (\$6.7) million, compared to (\$8.0) million in the first quarter of 2018. Non-GAAP net loss per share was (\$0.21), based on 32.1 million basic and diluted weighted average common shares outstanding, compared to (\$0.26) for the first quarter of 2018, based on 31.3 million basic and diluted weighted average common shares outstanding.
- Adjusted EBITDA was \$3.6 million, compared to (\$1.0) million in the first quarter of 2018.

See important disclosures about non-GAAP measures, and a reconciliation of them to GAAP, below.

Balance Sheet

• Cash and cash equivalents at March 31, 2019 totaled \$144.2 million, compared to \$190.9 million at the end of the fourth quarter of 2018.

Business Outlook

Based on information available as of May 1, 2019, Benefitfocus is providing guidance for the second quarter and full year 2019 as indicated below.

Second Quarter 2019:

- Total revenue is expected to be in the range of \$66.5 million to \$68.5 million.
- Non-GAAP net loss is expected to be in the range of (\$15.0) million to (\$13.0) million, or (\$0.46) to (\$0.40) per share, based on 32.6 million basic and diluted weighted average common shares outstanding.
- Adjusted EBITDA is expected to be in the range of (\$5.0) million to (\$3.0) million.

Full Year 2019:

- Total revenue is expected to be in the range of \$301.0 million to \$309.0 million.
- Non-GAAP net loss is expected to be in the range of (\$27.0) million to (\$22.0) million, or (\$0.83) to (\$0.68) per share, based on 32.5 million basic and diluted weighted average common shares outstanding.
- Adjusted EBITDA is expected to be in the range of \$15.0 million to \$20.0 million.

Management has not reconciled forward-looking non-GAAP net loss and Adjusted EBITDA to their most directly comparable GAAP measure of GAAP net loss. Management is unable to predict with reasonable certainty the ultimate outcome of the various necessary GAAP components of such reconciliations, including, for example, those related to compensation, acquisition transactions and integration, or others that may arise during the year, without unreasonable effort. These components and other factors could materially impact the amount of the future directly comparable GAAP measures, which may differ significantly from their non-GAAP counterparts. See below for additional important disclosures regarding our non-GAAP financial measures.

Conference Call Details:

In conjunction with this announcement, Benefitfocus will host a conference call today, May 1, 2019, at 5:00 p.m. Eastern Time to discuss the company's financial results. To access this call, dial (877) 407-9208 (domestic) or (201) 493-6784 (international). A live webcast, as well as the replay, of the conference call will be available on the Investor Relations page of the company's website at <u>http://investor.benefitfocus.com/</u>. After the conference call, a replay will be available until May 8, 2019, and can be accessed by dialing (844) 512-2921 (domestic) or (412) 317-6671 (international) with passcode 13689938.

About Benefitfocus

Benefitfocus (NASDAQ: BNFT) unifies the entire U.S. benefits industry on a single technology platform to protect consumers' health, wealth and lifestyle. Our powerful cloud-based software, data-driven insights and thoughtfully-designed services, enable employers, insurance brokers, carriers and suppliers to simplify the complexity of benefits administration and deliver a world-class benefits experience. Learn more at <u>www.benefitfocus.com</u>, <u>LinkedIn</u> and <u>Twitter</u>.

Non-GAAP Financial Measures

The company uses certain non-GAAP financial measures in this release, including non-GAAP gross profit, operating loss, net loss, net loss per common share, and adjusted EBITDA. Generally, a non-GAAP financial measure is a numerical measure of a company's performance or financial position that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP.

Non-GAAP gross profit, operating loss, net loss and net loss per common share exclude stock-based compensation expenses, amortization of acquisition-related intangible assets, transaction and acquisition-related costs expensed, if any, and costs not core to our business, if any. We define adjusted EBITDA as net loss before net interest, taxes, and depreciation and amortization expense, adjusted to eliminate stock-based compensation expense, expense related to the impairment of goodwill and intangible assets, transaction and acquisition-related costs expensed, and costs not core to our business. Please note that other companies might define their non-GAAP financial measures differently than we do.

Management presents these non-GAAP financial measures in this release because it considers them to be important supplemental measures of performance. Management uses these non-GAAP financial measures for planning purposes, including analysis of the company's performance against prior periods, the preparation of operating budgets and to determine appropriate levels of operating and capital investments. Management believes that these non-GAAP financial measures provide additional insight for analysts and investors in evaluating the company's financial and operational performance. Management also intends to provide these non-GAAP financial measures as part of the company's future earnings discussions and, therefore, their inclusion should provide consistency in the company's financial reporting.

Non-GAAP financial measures have limitations as an analytical tool. Investors are encouraged to review the reconciliation of the non-GAAP measures to their most directly comparable GAAP measures provided in this release, including in the accompanying tables.

Safe Harbor Statement

Except for historical information, all of the statements, expectations, and assumptions contained in this press release are forward-looking statements. Actual results might differ materially from those explicit or implicit in the forward-looking statements. Important factors that could cause actual results to differ materially include: our continuing losses and need to achieve GAAP profitability; fluctuations in our financial results; the immature and volatile market for our products and services; risks related to changing healthcare and other applicable regulations; risks associated with acquisitions; our ability to maintain our culture, recruit and retain qualified personnel and effectively expand our sales force; cyber-security risks; the need to innovate and provide useful products and services; our ability to compete effectively; privacy, security and other risks associated with our business; and the other risk factors set forth from time to time in our SEC filings, copies of which are available free of charge within the Investor Relations section of the Benefitfocus website at <u>http://investor.benefitfocus.com/sec-filings</u> or upon request from our Investor Relations Department. Benefitfocus assumes no obligation and does not intend to update these forward-looking statements, except as required by law.

Source: Benefitfocus, Inc.

Benefitfocus, Inc. Unaudited Consolidated Statements of Operations and Comprehensive Loss (in thousands, except share and per share data)

(in thousands, except share and per share data)				
		Three Months Ended March 31,		
		2019	131,	2018
Revenue	\$	68,299	\$	62,363
Cost of revenue (1)(2)(3)		32,852		31,403
Gross profit		35,447		30,960
Operating expenses:(1)(2)(3)		,		
Sales and marketing		19,619		19,917
Research and development		13,090		12,023
General and administrative		11,796		9,693
Total operating expenses		44,505		41,633
Loss from operations		(9,058)		(10,673)
Other income (expense):		. ,		. ,
Interest income		660		58
Interest expense on building lease financing obligations (prior to adoption of ASC 842)		_		(1,866)
Interest expense		(5,814)		(1,317)
Other expense		9		_
Total other expense, net		(5,145)		(3,125)
Loss before income taxes		(14,203)		(13,798)
Income tax expense		6		4
Net loss	\$	(14,209)	\$	(13,802)
Comprehensive loss	\$	(14,209)	\$	(13,802)
	-		-	(/
Net loss per common share:				
Basic and diluted	\$	(0.44)	\$	(0.44)
Weighted-average common shares outstanding:	<u>+</u>	(0)	<u>+</u>	(0111)
Basic and diluted		32,056,934		31,333,348
		32,030,934		51,555,540
(1) Stock-based compensation included in above line items:				
Cost of revenue	\$	899	\$	711
Sales and marketing	φ	1,686	φ	954
Research and development		1,192		768
General and administrative		2,590		1,892
		2,550		1,052
(2) Amortization of acquired intangible assets included in above line items:				
Cost of revenue	\$	99	\$	34
Sales and marketing	÷	36	÷	14
Research and development		40		12
General and administrative		15		4
(3) Transaction and acquisition-related costs expensed included in above line items:				
General and administrative	\$	642	\$	_

Benefitfocus, Inc. Unaudited Consolidated Balance Sheets (in thousands, except share and per share data)

(in thousands, except share and per share data)		As of March 31, 2019		As of December 31, 2018	
Assets					
Current assets:					
Cash and cash equivalents		\$	144,158	\$	190,928
Accounts receivable, net			28,247		21,077
Contract, prepaid and other current assets			19,039		16,667
Total current assets			191,444		228,672
Property and equipment, net			27,324		69,965
Financing lease right-of-use assets			80,867		-
Operating lease right-of-use assets			2,172		-
Intangible assets, net			14,411		-
Goodwill			12,304		1,634
Deferred contract costs and other non-current assets			12,507		13,668
Total assets		\$	341,029	\$	313,939
Liabilities and stockholders' deficit					
Current liabilities:					
Accounts payable		\$	4,755	\$	8,687
Accrued expenses			10,310		11,461
Accrued compensation and benefits			13,989		17,269
Deferred revenue, current portion			36,326		36,540
Lease liabilities and financing obligations, current po	ortion		6,771		4,486
Total current liabilities			72,151	_	78,443
Deferred revenue, net of current portion			10,569		9,323
Convertible senior notes			179,442		176,692
Lease liabilities and financing obligations, net current p	ortion		89,095		57,116
Other non-current liabilities			162		2,575
Total liabilities			351,419		324,149
Commitments and contingencies					
Stockholders' deficit:					
Preferred stock, par value \$0.001, 5,000,000 shares no shares issued and outstanding at March 31, 20 and December 31, 2018			_		_
Common stock, par value \$0.001, 50,000,000 share 32,070,628 and 32,017,773 shares issued and ou					
at March 31, 2019 and December 31, 2018, respe	ectively		32		32
Additional paid-in capital			409,973		403,631
Accumulated deficit			(420,395)		(413,873)
Total stockholders' deficit			(10,390)		(10,210)
Total liabilities and stockholders' deficit		\$	341,029	\$	313,939

Benefitfocus, Inc. Unaudited Consolidated Statements of Cash Flows (in thousands)

(in thousands)					
		Three Months Ended March 31,			
		Marc 2019		2018	
Cash flows from operating activities					
Net loss	\$	(14,209)	\$	(13,802)	
Adjustments to reconcile net loss to net cash and cash					
equivalents used in operating activities:					
Depreciation and amortization		5,335		3,930	
Stock-based compensation expense		6,367		4,325	
Accretion of interest on convertible senior notes		2,749		-	
Interest accrual on financing obligations (prior to adoption of ASC 842)		-		1,879	
Rent expense in excess of payments		9		-	
Provision for doubtful accounts		265		359	
Changes in operating assets and liabilities:					
Accounts receivable, net		(6,514)		54	
Contract, prepaid and other current assets		(2,495)		881	
Deferred costs and other non-current assets		1,568		1,166	
Accounts payable and accrued expenses		(4,867)		2,722	
Accrued compensation and benefits		(3,580)		(2,962)	
Deferred revenue		(5,089)		(2,127)	
Other non-current liabilities		(23)		(108)	
Net cash and cash equivalents used in operating activities		(20,484)		(3,683)	
Cash flows from investing activities					
Business combination, net of cash acquired		(21,033)		_	
Purchases of property and equipment		(2,955)		(1,641)	
Net cash and cash equivalents used in investing activities		(23,988)		(1,641)	
Cash flows from financing activities					
Draws on revolving line of credit		_		31,000	
Payments on revolving line of credit		-		(24,000)	
Payments of debt issuance costs		(357)		_	
Proceeds from exercises of stock options and ESPP		89		222	
Payments on capital lease and financing obligations		(655)		(2,448)	
Payments of principal on financing lease obligations		(1,375)		-	
Net cash and cash equivalents (used in) provided by financing activities		(2,298)		4,774	
Net decrease in cash and cash equivalents		(46,770)		(550)	
Cash and cash equivalents, beginning of period		190,928		55,335	
Cash and cash equivalents, end of period	\$	144,158	\$	54,785	
Supplemental disclosure of non-cash investing and financing activities					
Property and equipment purchases in accounts payable and accrued expenses	\$	382	\$	452	
Property and equipment purchased with financing and capital lease obligations	\$	_	\$	713	
Post contract support purchased with financing obligations	\$		\$	275	
· or ornate opport prontoed with matering obligations	Ψ		Ψ	215	

Benefitfocus, Inc. Unaudited Reconciliation of GAAP to Non-GAAP Measures (in thousands, except share and per share data)

Three Months Ended March 31 2019 2018 **Reconciliation from Gross Profit to Non-GAAP Gross Profit:** 35,447 30,960 Gross profit \$ \$ 34 Amortization of acquired intangible assets 99 Stock-based compensation expense 899 711 Total net adjustments 998 745 36,445 31,705 Non-GAAP gross profit \$ \$ **Reconciliation from Operating Loss to Non-GAAP Operating Loss: Operating** loss \$ (9,058)\$ (10,673) Amortization of acquired intangible assets 190 64 Stock-based compensation expense 6,367 4,325 Transaction and acquisition-related costs expensed 642 Costs not core to our business 1,371 320 Total net adjustments 7,519 5,7<u>60</u> (1,539) Non-GAAP operating loss \$ \$ (4,913)**Reconciliation from Net Loss to Adjusted EBITDA:** Net loss \$ (14, 209)\$ (13, 802)Depreciation 2,977 3,967 Amortization of software development costs 1,178 889 Amortization of acquired intangible assets 190 64 Interest income (58) (660) Interest expense on building lease financing obligations (prior to the adoption of ASC 842) 1,866 5,814 Interest expense 1,317 Income tax expense 6 4 Stock-based compensation expense 6,367 4,325 Transaction and acquisition-related costs expensed 642 Costs not core to our business 1,371 320 Total net adjustments 17,824 12,755 Adjusted EBITDA \$ 3,615 \$ (1,047)**Reconciliation from Net Loss to Non-GAAP Net Loss:** Net loss (14, 209)(13,802) \$ \$ Amortization of acquired intangible assets 190 64 Stock-based compensation expense 6,367 4,325 Transaction and acquisition-related costs expensed 642 Costs not core to our business 320 1,371 Total net adjustments 7,519 5,760 Non-GAAP net loss (6,690) (8,042) \$ \$ Calculation of Non-GAAP Earnings Per Share: Non-GAAP net loss \$ (6,690) \$ (8,042) Weighted average shares outstanding - basic and diluted 32,056,934 31,333,348 Shares used in computing non-GAAP net loss per share - basic and diluted 32,056,934 31,333,348 Non-GAAP net loss per common share - basic and diluted \$ (0.21)\$ (0.26)