

Benefitfocus Announces First Quarter 2016 Financial Results

Total revenue of \$54.8 million grew 28% year-over-year Employer revenue of \$32.2 million grew 54% year-over-year

CHARLESTON, S.C., May 04, 2016 (GLOBE NEWSWIRE) -- <u>Benefitfocus, Inc.</u> (NASDAQ:BNFT), a leading provider of cloud-based benefits management software, today announced its first quarter 2016 financial results.

"Benefitfocus continued its impressive momentum and delivered a great start to 2016, as our revenue and profitability exceeded the high-end of our guidance," said Shawn Jenkins, Chief Executive Officer of Benefitfocus. "Driven by strong demand from both new and existing customers, our employer segment delivered 54% year-over-year revenue growth for the first quarter. In addition, once again, our software revenue retention rate was over 95%."

Jenkins added, "We are making significant progress on achieving our long-term goals and we remain on track to achieve Q4 adjusted EBITDA profitability. The combination of the rapid growth of our cloud-based platform, leadership position and loyal customer base are all leading indicators of the tremendous market opportunity for the company."

First Quarter 2016 Financial Highlights

Revenue

- Total revenue was \$54.8 million, an increase of 28% compared to the first quarter of 2015.
- Software services revenue was \$49.0 million, an increase of 30% compared to the first quarter of 2015.
- Professional services revenue was \$5.8 million, an increase of 18% compared to the first quarter of 2015.
- Employer revenue was \$32.2 million, an increase of 54% compared to the first quarter of 2015.
- Insurance carrier revenue was \$22.6 million, an increase of 4% compared to the first quarter of 2015.

Non-GAAP Net Loss and Adjusted EBITDA

- Non-GAAP net loss was (\$8.6) million, compared to (\$12.7) million in the first quarter of 2015. Non-GAAP net loss per share was (\$0.29), based on 29.2 million basic and diluted weighted average common shares outstanding, compared to (\$0.48) for the first quarter of 2015, based on 26.7 million basic and diluted weighted average common shares outstanding.
- Adjusted EBITDA was (\$3.7) million, compared to (\$7.8) million in the first quarter of 2015.
- See important disclosures about non-GAAP measures, and a reconciliation of them to GAAP, below.

Balance Sheet

Total available liquidity at the end of the quarter was \$92.8 million, which is comprised of cash, cash equivalents, marketable securities and available line of credit.

First Quarter and Recent Business Highlights

- Ended the quarter with 741 large employer customers, up from 568 at the end of the year-ago period and 723 at the end of the fourth quarter of 2015.
- Added new employer customer relationships during the quarter with Atria Senior Living, Electric Power Association of Mississippi, Growmark, KLX Inc., among others.
- Hosted our 5th annual One Place user conference in Orlando, Florida and announced the expansion of the Benefitfocus Ecosystem to provide employers access to the largest community of health, wealth, and wellness providers available in one place.
- Introduced the next generation BENEFITFOCUS® Platform. Available in time for open enrollment, new capabilities

include full mobile enrollment capabilities in the BENEFITFOCUS® Mobile App, intuitive search and filtering capabilities in BENEFITFOCUS® Core Analytics, and the BENEFITFOCUS® Certified Carrier Program to improve data transmission standards, reduce costs and increase sales for insurance carriers.

Announced Dennis Story will join the company on July 1, 2016 as our chief financial officer, and as such will serve as our principal financial and accounting officer. Since January 2006, Mr. Story has served as chief financial officer and treasurer for Manhattan Associates, Inc.

Business Outlook

Based on information available as of May 4, 2016, Benefitfocus is providing guidance for the second quarter and full year 2016 as indicated below.

Second Quarter 2016:

- Total revenue is expected to be in the range of \$56.5 million to \$57.0 million.
- Non-GAAP net loss is expected to be in the range of (\$11.3) million to (\$10.8) million, or (\$0.39) to (\$0.37) per share, based on 29.3 million basic and diluted weighted average common shares outstanding.
- Adjusted EBITDA is expected to be in the range of (\$6.0) million to (\$5.5) million.

Full Year 2016:

- Total revenue is expected to be in the range of \$232.0 million to \$235.5 million.
- Non-GAAP net loss is expected to be in the range of (\$33.5) million to (\$30.0) million, or (\$1.14) to (\$1.02) per share, based on 29.4 million basic and diluted weighted average common shares outstanding.
- Adjusted EBITDA is expected to be in the range of (\$12.0) million to (\$8.5) million.
- Free cash flow is expected to be in the range of (\$37.0) million to (\$32.0) million.

Conference Call Details:

In conjunction with this announcement, Benefitfocus will host a conference call today, May 4, 2016, at 5:00 p.m. Eastern Time to discuss the company's financial results. To access this call, dial (855) 233-6991 (domestic) or (317) 586-4497 (international) with conference ID 91214060. A live webcast, as well as the replay, of the conference call will be available on the Investor Relations page of the company's website at http://investor.benefitfocus.com/. A replay of this conference call can also be accessed by dialing (855) 859-2056 (domestic) or (404) 537-3406 (international) through May 11, 2016.

About Benefitfocus

Benefitfocus (NASDAQ:BNFT) provides a leading cloud-based benefits management platform that simplifies how organizations and individuals shop for, enroll in, manage and exchange benefits. Every day leading employers, insurance companies and millions of consumers rely on our platform to manage, scale and exchange benefits data seamlessly. In an increasingly complex benefits landscape, we bring order to chaos so our clients and their employees have access to better information, make better decisions and lead better lives. Learn more at www.benefitfocus.com, LinkedIn and Twitter.

Non-GAAP Financial Measures

The company uses certain non-GAAP financial measures in this release, including non-GAAP gross profit, operating loss, net loss, net loss per common share and adjusted EBITDA, and free cash flow. Generally, a non-GAAP financial measure is a numerical measure of a company's performance or financial position that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP.

Non-GAAP gross profit, operating loss, net loss and net loss per share exclude stock-based compensation expenses and amortization of acquisition-related intangible assets and offering costs expensed, if any. We define adjusted EBITDA as net loss before net interest, taxes, and depreciation and amortization expense, adjusted to eliminate stock-based compensation expense and expense related to the impairment of goodwill and intangible assets. We define free cash flow as cash from operations plus purchases of property and equipment. Please note that other companies might define their non-GAAP financial measures differently than we do.

Management presents these non-GAAP financial measures in this release because it considers them to be important supplemental measures of performance. Management uses these non-GAAP financial measures for planning purposes, including analysis of the company's performance against prior periods, the preparation of operating budgets and to determine appropriate levels of operating and capital investments. Management believes that these non-GAAP financial measures provide additional insight for analysts and investors in evaluating the company's financial and operational performance. Management also intends to provide these non-GAAP financial measures as part of the company's future earnings discussions and, therefore, their inclusion should provide consistency in the company's financial reporting.

Non-GAAP financial measures have limitations as an analytical tool. Investors are encouraged to review the reconciliation of the non-GAAP measures to their most directly comparable GAAP measures provided in this release, including in the accompanying tables.

Safe Harbor Statement

Except for historical information, all of the statements, expectations, and assumptions contained in this press release are forward-looking statements. Actual results might differ materially from those explicit or implicit in the forward-looking statements. Important factors that could cause actual results to differ materially include: our continuing losses and need to achieve profitability; our ability to maintain our culture and recruit and retain qualified personnel; fluctuations in our financial results; general economic risks; the immature and volatile market for our products and services; the need to innovate and provide useful products and services; risks related to changing healthcare and other applicable regulations; our ability to compete effectively; privacy, security and other risks associated with our business; and the other risk factors set forth from time to time in our SEC filings, copies of which are available free of charge within the Investor Relations section of the Benefitfocus website at http://investor.benefitfocus.com/sec.cfm or upon request from our Investor Relations Department. Benefitfocus assumes no obligation and does not intend to update these forward-looking statements, except as required by law.

Three Months Ended

Benefitfocus, Inc.
Unaudited Consolidated Statements of Operations and Comprehensive Loss
(in thousands, except share and per share data)

| | March 31, | | | |
|--|-----------|-----------|----|-----------|
| | | 2016 | | 2015 |
| Revenue | \$ | 54,792 | \$ | 42,669 |
| Cost of revenue (1)(2) | | 29,297 | | 22,463 |
| Gross profit | | 25,495 | | 20,206 |
| Operating expenses: ⁽¹⁾⁽²⁾ | | | | |
| Sales and marketing | | 13,574 | | 15,475 |
| Research and development | | 15,015 | | 11,777 |
| General and administrative | | 8,395 | | 5,411 |
| Total operating expenses | | 36,984 | | 32,663 |
| Loss from operations | | (11,489) | | (12,457) |
| Other income (expense): | | | | |
| Interest income | | 56 | | 18 |
| Interest expense on building lease financing obligations | | (1,716) | | (1,915) |
| Interest expense on other borrowings | | (198) | | (280) |
| Total other expense, net | | (1,858) | | (2,177) |
| Loss before income taxes | | (13,347) | | (14,634) |
| Income tax expense | | 5 | | 15 |
| Net loss | \$ | (13,352) | \$ | (14,649) |
| Comprehensive loss | \$ | (13,352) | \$ | (14,649) |
| Net loss per common share: | | | | |
| Basic and diluted | \$ | (0.46) | \$ | (0.55) |
| Weighted-average common shares outstanding: | | | | |
| Basic and diluted | 2 | 9,213,198 | 2 | 6,745,444 |

| (1) Stock-based compensation included in a | above line items: | | |
|---|-------------------|-------|-----------|
| Cost of revenue | \$ | 548 | \$ 320 |
| Sales and marketing | | 632 | 323 |
| Research and development | | 1,468 | 439 |
| General and administrative | | 2,085 | 754 |
| (2) Amortization of acquired intangible asset above line items: | ets included in | | |
| Cost of revenue | \$ | 36 | \$ 58 |
| Sales and marketing | | 10 | 7 |
| Research and development | | 15 | 10 |
| General and administrative | | 3 | 2 |

Benefitfocus, Inc. Unaudited Consolidated Balance Sheets (in thousands, except share and per share data)

As of As of March 31, December 31, 2016 2015 **Assets** Current assets: 22,253 \$ 48,074 Cash and cash equivalents 15,797 40,448 Marketable securities 31,066 27,616 Accounts receivable, net Accounts receivable, related party 2,216 2,082 6,775 5,725 Prepaid expenses and other current assets 78.107 123,945 Total current assets Property and equipment, net 54,284 55,037 601 665 Intangible assets, net 1,634 1,634 Goodwill Other non-current assets 1,345 838 \$ 135,971 182,119 Total assets Liabilities and stockholders' deficit Current liabilities: 3,900 7,953 \$ Accounts payable 12,188 10,449 Accrued expenses 15,380 20,684 Accrued compensation and benefits 37,858 Deferred revenue, current portion 33,411 Revolving line of credit, current portion 25,000 3,641 3,648 Financing and capital lease obligations, current portion 105,592 68,520 Total current liabilities 54,699 55,671 Deferred revenue, net of current portion Revolving line of credit, net of current portion 5,246 5,246 Financing and capital lease obligations, net of current portion 31,812 31,183 Other non-current liabilities 2,361 2,436 162,638 200,128 Total liabilities Commitments and contingencies Stockholders' deficit:

Preferred stock, par value \$0.001, 5,000,000 shares authorized,

no shares issued and outstanding at March 31, 2016

| and December 31, 2015 | | |
|--|------------|---------------|
| Common stock, par value \$0.001, 50,000,000 shares authorized, | | |
| 29,225,503 and 29,194,332 shares issued and outstanding | | |
| at March 31, 2016 and December 31, 2015, respectively | 29 | 29 |
| Additional paid-in capital | 314,998 | 310,304 |
| Accumulated deficit | (341,694) | (328,342) |
| Total stockholders' deficit | (26,667) | (18,009) |
| Total liabilities and stockholders' deficit | \$ 135,971 | \$ 182,119 |

Benefitfocus, Inc. Unaudited Consolidated Statements of Cash Flows

(in thousands)

| (III tilousanus) | Three Months Ended March 31, | |
|---|---------------------------------|-------------|
| | 2016 | 2015 |
| Cash flows from operating activities | | |
| Net loss | \$ (13,352) | \$ (14,649) |
| Adjustments to reconcile net loss to net cash and cash | | |
| equivalents used in operating activities: | | |
| Depreciation and amortization | 3,043 | 2,823 |
| Stock-based compensation expense | 4,733 | 1,836 |
| Interest accrual on financing obligation | 1,716 | 1,915 |
| Provision for doubtful accounts | (22) | |
| Changes in operating assets and liabilities: | | |
| Accounts receivable, net | (3,562) | 2,457 |
| Accrued interest on short-term investments | 130 | 80 |
| Prepaid expenses and other current assets | (2) | (915) |
| Other non-current assets | (508) | 421 |
| Accounts payable | (3,911) | (295) |
| Accrued expenses | 2,715 | 299 |
| Accrued compensation and benefits | (5,304) | 1,938 |
| Deferred revenue | (5,419) | (2,170) |
| Other non-current liabilities | (75) | 85 |
| Net cash and cash equivalents used in operating | | |
| activities | (19,818) | (6,175) |
| Cash flows from investing activities | | |
| Purchases of short-term investments held to maturity | (2,004) | (38,830) |
| Proceeds from maturity of short-term investments held to | | |
| maturity | 26,525 | 5,065 |
| Purchases of property and equipment | (2,610) | (6,003) |
| Net cash and cash equivalents provided by (used in) investing activities | 21,911 | (39,768) |
| Cash flows from financing activities | | |
| Draws on revolving line of credit | _ | 22,492 |
| Payments on revolving line of credit | (25,000) | (30,903) |
| Proceeds from exercises of stock options | 163 | 379 |
| Proceeds from issuance of common stock and warrant, net of issuance costs | _ | 74,538 |
| Payments of deferred financing costs and debt issuance costs | _ | (566) |
| Remittance of taxes upon vesting of restricted stock units | (202) | _ |
| Payments on financing and capital lease obligations | (2,875) | (2,460) |
| Net cash and cash equivalents (used in) provided by financing activities | (27,914) | 63,480 |
| Net (decrease) increase in cash and cash equivalents | (25,821) | 17,537 |
| | | |

| Cash and cash equivalents, beginning of period | 48,074 | 51,074 |
|--|--------------|--------------|
| Cash and cash equivalents, end of period | \$ 22,253 | \$ 68,611 |
| Supplemental disclosure of non-cash investing and financing activities | | |
| Property and equipment purchases in accounts payable and | | |
| accrued expenses | \$ 428 | \$ 708 |
| Property and equipment purchased with financing and | | |
| capital lease obligations | \$ 733 | \$ 236 |
| Post contract support purchased with financing obligations | \$ 1,048 | \$ |
| Allocation of proceeds to deferred revenue from issuance of | | |
| common stock based on relative selling price | \$ | \$ 207 |

Benefitfocus, Inc. Reconciliation of GAAP to Non-GAAP Measures

(unaudited, in thousands except share and per share data)

| | Three Months Ended March 31, | | | |
|--|---------------------------------|----------|----|----------|
| | | 2016 | | 2015 |
| Reconciliation from Gross Profit to Non-GAAP Gross Profit: | | | | |
| Gross profit | \$ | 25,495 | \$ | 20,206 |
| Amortization of acquired intangible assets | | 36 | | 58 |
| Stock-based compensation expense | | 548 | | 320 |
| Total net adjustments | | 584 | | 378 |
| Non-GAAP gross profit | \$ | 26,079 | \$ | 20,584 |
| Reconciliation from Operating Loss to Non-GAAP Operating Loss: | | | | |
| Operating loss | \$ | (11,489) | \$ | (12,457) |
| Amortization of acquired intangible assets | | 64 | | 77 |
| Stock-based compensation expense | | 4,733 | | 1,836 |
| Total net adjustments | | 4,797 | | 1,913 |
| Non-GAAP operating loss | \$ | (6,692) | \$ | (10,544) |
| Reconciliation from Net Loss to Adjusted EBITDA: | | | | |
| Net loss | \$ | (13,352) | \$ | (14,649) |
| Depreciation | | 2,353 | | 2,070 |
| Amortization of software development costs | | 626 | | 676 |
| Amortization of acquired intangible assets | | 64 | | 77 |
| Interest income | | (56) | | (18) |
| Interest expense on building lease financing obligations | | 1,716 | | 1,915 |
| Interest expense on other borrowings | | 198 | | 280 |
| Income tax expense | | 5 | | 15 |
| Stock-based compensation expense | | 4,733 | | 1,836 |
| Total net adjustments | | 9,639 | | 6,851 |
| Adjusted EBITDA | \$ | (3,713) | \$ | (7,798) |
| Reconciliation from Net Loss to Non-GAAP Net Loss: | | | | |
| Net loss | \$ | (13,352) | \$ | (14,649) |
| Amortization of acquired intangible assets | | 64 | | 77 |
| Stock-based compensation expense | | 4,733 | | 1,836 |

| Total net adjustments Non-GAAP net loss | $\frac{4,797}{\$ \qquad (8,555)} \frac{1,913}{\$ \qquad (12,736)}$ |
|--|--|
| Calculation of Non-GAAP Earnings Per Share: Non-GAAP net loss | \$ (8,555) \$ (12,736) |
| Weighted average shares outstanding - basic and diluted Shares used in computing non-GAAP net loss per share - basic and diluted | 29,213,198 26,745,444 29,213,198 26,745,444 |
| Non-GAAP net loss per common share - basic and diluted | <u>\$ (0.29)</u> <u>\$ (0.48)</u> |

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